

BENEVOLENCE PROCESS

Pillar Church is set up to provide limited financial assistance to attenders on a case-by-case basis, and does not cover every type of financial need. Benevolence Ministry exists to provide *short-term, limited* financial assistance. We are also able to direct you to other outside agencies set up, specifically, to assist in ways we cannot.

Steps in the Process

1. **REACH OUT** - you can fill out intake paperwork at **Benevolence Page** (click here).
2. **SUPPLY DOCUMENTATION** - This is critical in helping us determine the best way to help and support your situation. Not providing paperwork will delay the process or negate receipt. Let us know if there are any issues or questions. Email all documents and upon receipt the process will begin. This is not a quick process and can take a couple weeks.
3. **BENEVOLENCE REVIEW** - our team will review benevolence requests on Tuesday of each week. Upon review a team member will notify you how we are able to help. If benevolence granted, an appointment to meet will be necessary.

Benevolence Documentation Needed

1. **BENEVOLENCE APPLICATION:** Visit thepillar.com/benevolence to begin.
2. **COPY OF PHOTO ID for applicant** (and spouse if married). (Examples: Driver's License, Passport, Military ID, or State ID)
3. **PAY STUBS:** Two most recent
4. **DOCUMENTATION OF OTHER SOURCES OF INCOME** (Child support, Unemployment Benefits, Disability, Food Stamps, TANF) in the household. If you have not worked in 6 months or more, please include last years tax return.
5. **COPIES OF BANK STATEMENTS:** (Please provide two full statements showing daily activity). If you don't have a bank account, we will accept a daily spending log for the past two weeks. This is required.
6. **COPIES OF THE BILL(S) you are requesting assistance.** Mortgage Assistance or rent payments require a copy of your payment stub or most recent mortgage statement. Rent assistance requires a copy of the lease agreement. We only cover basic living expenses. Bills in another party's name will not be considered.
7. **EMAIL THE DOCUMENTS:** You can take clear pictures if you have a smart phone or can go to the public library to make PDF copies to email benevolence@thepillar.com - We have found this to be the easiest way to receiving the documentation.

NOTE: We need all of the paperwork listed above to consider your request. After receipt, the benevolence team will meet and discuss how we may assist you. We are not a bank and this is not a loan. Our desire is to help you beyond this to develop good stewardship, which may require growth in this area. The documentation is needed for us to support & maintain our 501c3 status in the event of an audit.

Questions to Consider

- What is your expectation of this process?
- Have you looked into Maricopa County resources:
www.211arizona.org & **www.findhelp.org** can lead you to assistance that may meet your need more specifically.
- Have you reached out to any family or support system regarding your situation? If not, consider doing so as well.
- Besides money, what do you feel is your greatest need in this season?
- Are you open to receive ongoing coaching / education for your long-term growth?

We pray for each person and each benevolence request received. We desire to see you walking in wholeness in this area of your life.

You are loved!